

Sheffield Walk-in Centre (WIC)

Services Update

Sheffield
LMC



GUIDANCE FOR SHEFFIELD GPs

November 2022

Alastair Bradley, LMC Chair, recently met with Caroline Mabbott, Contracts Director, Sheffield Teaching Hospitals NHS Foundation Trust, to address a number of concerns raised by Sheffield GP practices regarding service provision at the Sheffield WIC, particularly in relation to prescriptions and dressings. Caroline helpfully shared the following update on the services that the WIC can and cannot provide:

The Sheffield WIC based at Broad Lane is a nurse led, minor illness treatment centre. The opening times are 8 am – 10 pm, Monday to Sunday, 365 days a year. We see walk in patients and have dedicated 111 appointments available. We do not have GPs on site.

*At the centre **we are able** to perform the following tasks:*

- Persistent cough and cold symptoms.
- Earache.
- Skin Rashes.
- Minor lacerations and burns.
- Nausea and vomiting.
- Provide basic analgesia.
- We can complete dressing changes, but do not carry stock. Prescriptions are provided for the appropriate dressings required.
- Sore throat.
- Urinary tract infections.
- Stings and bites (not to the hand or face).
- Headaches and dizziness.
- Emergency contraceptive pill.
- Sudden worsening of long-term conditions.
- Basic MSK pain (not requiring referral or scan).

We have a wellbeing hub that will see low level mental health. We do not see long term mental health conditions or substance misuse. The wellbeing hub can be accessed by a patient attending as a walk in or referred through to the service.

We have a private ear syringing service that is available on a Thursday afternoon.

All our clinicians are trained in assessment of the abdomen, respiratory, neurology, ENT, basic MSK. They are also trained in minor illness conditions and non-medical prescribing. The clinicians will see paediatric patients, but are not trained in neonates.

What we cannot see:

- Patients that require x-ray, scans or referrals (no facilities on site).
- ECG (no facility on site).
- Sick notes/fit notes.
- Long standing medical conditions managed by the patient's own GP.
- Specialist medications, sleeping tablets or controlled medication.
- We can only prescribe codeine for 48hrs and no opioid stronger than this.
- Dental problems.
- STI checks.
- Repeat prescriptions (emergency short supply only, 3 days).
- MSK that needs investigation or referral to physiotherapy.

We have the ability to refer acute presentations to the Northern General Hospital, Royal Hallamshire Hospital, Sheffield Children's Hospital and eye casualty, but cannot refer for routine appointments. This needs to be done by the patient's own GP.